FFALCON

Android TV

OPERATION MANUAL

S55 SERIES

Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance. Product design and specifications may be changed without notice.

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Precautions

Read all of the instructions before operating the set. Keep these instructions well for future use.

Warning

A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- ALWAYS use cabinets or stands or mounting methods recommended by the manufacturer of the television set.
- ALWAYS use furniture that can safely support the television set.
- ALWAYS ensure the television set is not overhanging the edge of the supporting furniture.
- ALWAYS educate children about the dangers of climbing on furniture to reach the television set or its controls.
- ALWAYS route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.
- NEVER place a television set in an unstable location.
- NEVER place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- NEVER place the television set on cloth or other materials that may be located between the television set and supporting furniture.
- NEVER place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.

If the existing television set is being retained and relocated, the same considerations as above should be applied.

This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.

This symbol indicates that the fuse may be in the neutral, and that the mains shall be disconnected to deenergize the phase conductors.

If an outside antenna or cable system is connected to the product, be sure the antenna or cable system is grounded by a skilled person so as to provide some protection against voltage surges and built-up static charges.

Product

- Do not block or cover the ventilation openings on the back cover.
- Do not push objects of any kind into this unit through the cabinet slots as they could touch the current carrying parts or short-circuit parts, resulting in fire, electric shock, or damage to the unit.
- Do not attempt to open the cabinet as this may cause damage. There are no parts inside you can service by yourself. Refer all servicing to qualified personnel.
- Do not touch the screen surface with fingers as this may scratch or mar the TV screen.
- Do not impact the TV screen with hard pressure as this may damage the TV screen severely.
- This appliance is not intended for use by young children or infirm persons without supervision. Young children should be supervised to ensure that they do not play with the appliance.

Power and Plug

- Unplug the set under the following conditions:
  - If the set will not be used for a long period of time.
  - If the power cord or the power outlet/plug is damaged.
  - Follow the instructions to install and adjust the product. Adjust those controls that are covered in these operating instructions as improper adjustment of other controls may result in damage. If this happens, unplug the set and refer to the service personnel.
  - If the set is subject to impact or has been dropped and the cabinet has been damaged.
- Where the mains plug or an appliance coupler is used as disconnect device, the disconnect device shall remain readily operable.

Power Cord and Signal Cable

- Do not allow anything to rest on or roll over the power cord and the signal cable.
- Protect the power cord and the signal cable from being trampled.
- Do not overload the power cord or the power outlet.
- Do not expose the power cord and the signal cable to moisture.

Use Environment

- Do not place the set on an unstable cart, stand, or table.
- Place the set on a place that allows good ventilation.
- Do not use the set near damp, and cold areas.
- Do not expose the set to excessive heat such as direct sunlight, fire, or the like and no naked flame sources, such as lighted candles, should be placed on the apparatus.
- Do not expose the set to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
- Do not use the set in dusty environments.
- Operating Temperature: 5°C to 35°C (41°F to 95°F)
  Operating Humidity: 20% to 80%, non-condensing
  Storage Temperature: -15°C to 45°C (5°F to 113°F)
  Storage Humidity: 10% to 90%, non-condensing

Cleaning

- Dust the set by wiping the screen and the cabinet with a soft, clean cloth or some special liquid cleaner.
- Do not apply excessive force to the screen when cleaning.
- Do not use water or other chemical cleaner to clean the screen as this may damage the surface of the TV screen.

All other safety instructions about our TV sets are also applicable here. Wall mount bracket not included.

(***Note:*** *Certain TV models are not designed to be mounted to the wall.*)

TV Buttons

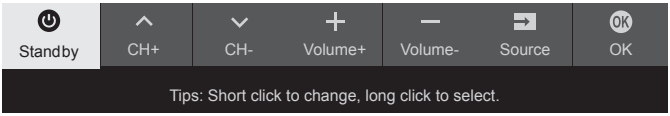
- **Power button**

If the batteries in your remote control are run down, you can use the button on your TV set.

The model has only one ⏻ button. It may work just as Standby/Quit standby button, or as a multi-function controller.

You can turn on the TV by pressing the ⏻ button at the bottom left of the TV back case.

While the TV is on, press the ⏻ button to display the multi-function menu. For more information about how to use the multi-function menu, please refer to the figure below.



- Press to move the highlight to the next function selection
- Press and hold the button for more than 2 seconds to confirm your selection.

Note:

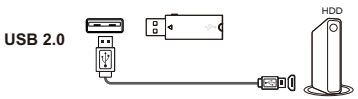
You can follow the on-screen guide to operate. Figures and illustrations are provided for reference only and may vary depending on the model.

Initial Setup

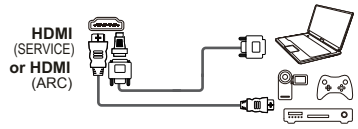
The first time you switch the set on, the **Welcome** wizard appears, which guides you through the initial setup process. Follow the on-screen instructions to finish the initial setup process such as selecting the language, connecting to the network, and more. During each step, either make a choice or skip the step. If you skip a step, you can perform the setup later from the settings menu.

Sockets

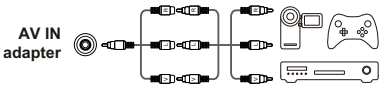
Note: *The location and names of the sockets on the TV may vary according to TV model, and not all sockets are available on all models.*



USB2.0 socket (input)
This socket can be used to connect a USB device.
Note: *The number of USB sockets on the TV may vary according to TV model.*



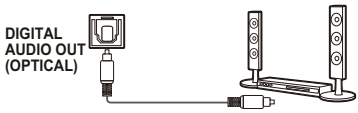
HDMI(SERVICE) or HDMI(ARC) socket (input)
The HDMI (High-Definition Multimedia Interface) socket can be used to connect a Blu-ray player, PC with a compatible video card installed, certain DVD players or a high-definition compatible digital satellite decoder. This socket provides an uncompressed digital connection that carries both video and audio data by way of an integrated mini-plug cable.



AV IN adapter socket
The AV IN adapter socket can be used to connect the attached AV adapter cable with VIDEO and AUDIO L & R IN sockets. The AV IN sockets can be used to connect a range of equipment, including video recorders, camcorders, decoders, satellite receivers, DVD players, or games consoles. The VIDEO IN socket provides composite video connection.

ANTENNA IN socket (input)
This socket can be used to connect an outside aerial.

LAN
RJ45 plug for connecting to external modem or network access equipment.



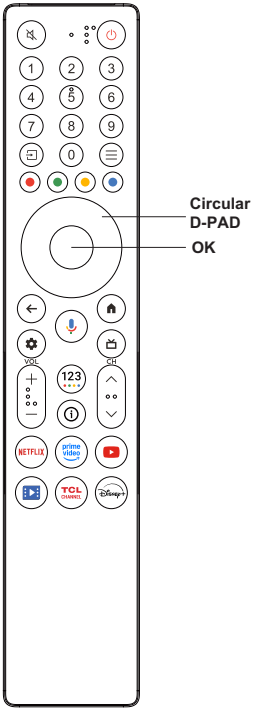
DIGITAL AUDIO OUT (OPTICAL) socket (output)
This socket can be used to connect a compatible digital audio receiver.

Headphone socket (output)
This socket can be used to connect headphones or stereo earphones.
Warning: *Excessive sound pressure from earphones and headphones can cause hearing loss.*

Remote Control Functions

Most of your television's functions are available via the menus that appear on the screen. The remote control supplied with your set can be used to navigate through the menus and to configure all the general settings.

Note: *Figures and illustrations in this operation manual are provided for reference only and may differ from actual product appearance.*



	To switch the sound off and back on.
	Standby / quit standby.
Numeric buttons	To enter channel numbers or a digit.
	To select input source.
	To display the Quick Settings panel.
Colour buttons	To select the EPG function.
Circular D-PAD	Navigation direction buttons (∧ / ∨ / < / >).
OK	To confirm an entry or selection
	To return to the previous menu or quit an app.
	To access the Google TV homepage.
	To display the dashboard menu.
	To access Electronic Programme Guide. (only available for digital channels.)
	Press the Assistant button on your remote to talk to the Google Assistant. *(Available only in Google TV mode and when the network connection works normally.)*
VOL + / —	To control the volume.
CH ∧ / ∨	To change channels.
123	To pop up the virtual remote control keyboard when available.
	To display programme information, if available.
NETFLIX	To access Netflix.
prime video	To access Prime Video.
	To access YouTube.
Media	To access Media.
Disney+	To access Disney.
TCL CHANNEL	To access TCL Channel.

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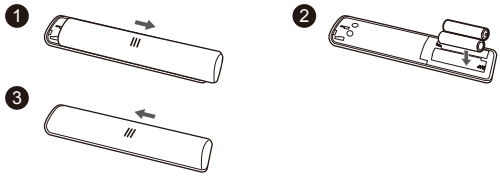
Notes:
- Certain function may be accessed from the virtual remote control keyboard only, please press 123 button on the remote to display it and operate accordingly.
- The App buttons may differ depending on the model. The App button is used for accessing the corresponding App.

Installing Batteries

1. Push to open the back cover as illustrated.
2. Insert two AAA batteries according to the polarities marked on the battery case.
3. Replace the back cover as illustrated.



- **How to Use the Remote Control**
  a. Before using the Google Assistant button, you must finish pairing the remote with the TV first.
  b. This Google Assistant function is only available for content search from certain apps.
  c. Set languages in the ⚙**(Settings) > More Settings > Device Preferences > Language** to your local language or official language to enhance voice search successfully.

Network Connection

Your TV will require an internet connection to operate all functions. Data usage charges may apply. Please refer to your Internet Service Provider (ISP) for additional information.

To access the internet, you must subscribe to high speed broadband internet service from your internet service provider.

Your TV can be connected to your home network in two ways:

• Wired, using the RJ45 (LAN) connector on the back panel.

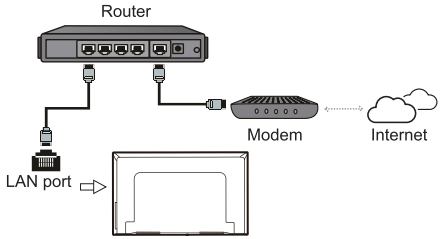
• Wireless, using the internal wireless or external wireless USB adapter and your home wireless network.

Note: *The following instructions are just the usual ways to connect your TV to the wired or wireless network. The connection method may be different depending on your actual network configuration. If you have any questions about your home network, please refer to your ISP(Internet Service Provider).*

Connecting to a wired Network

To connect to a wired network:

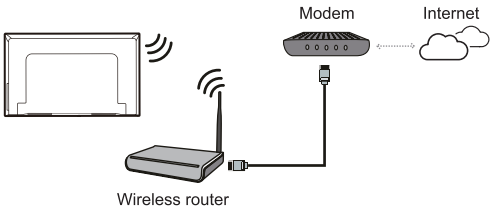
1. Ensure you have:
   • An Ethernet cable long enough to reach your TV
   • A router or modem with an available Ethernet port
   • A high-speed internet connection
   • An **Ethernet (LAN) port** on the back of the TV
2. Connect your Ethernet cable to the router and to the **Ethernet port** on the back of the TV.
3. Use the **Network & Internet** menu to configure the TV.



Connecting to a Wireless Network

To connect to a wireless network

1. Ensure you have:
   • A router broadcasting a high-speed wireless signal
   • A high-speed internet connection
2. Use the **Network & Internet** menu to configure the TV.



Note: *Please follow below steps to enter the* ***Network & Internet*** *menu.*

1. Press ⌂ on the remote control to display the Smart TV homepage.

*2. Press ▲/◄/► to move the cursor to ⚙**(Settings)** on the right top of the screen and press **OK** to enter.*

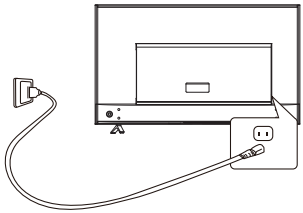
*3. Press ▲/▼ to select **Network & Internet**, then press **OK** to enter the submenu and follow the on-screen guidance to set up your network.*

Switching On

Follow the instructions on this page on how to switch on your TV set and the remote control before going on to following pages describing how to use the channel set-up procedure.

1. Insert two AAA batteries in the remote control.

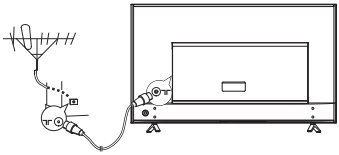
   Precautions on using batteries:
   - Only use the battery types specified.
   - Make sure you use the correct polarity.
   - Do not mix new and used batteries.
   - Do not use rechargeable batteries.
   - Do not expose batteries to excessive heat such as sunshine, fire or the like, throw them in a fire, recharge them or try to open them, as this could cause them to leak or explode.
   - Remove the batteries from the remote control if you are not using it for a long period of time.
   - Attention should be drawn to the environmental aspects of battery disposal.



2. Connect the power cable FIRST to the television, THEN to a mains socket. (***Note:*** *If the power cable is connected to the television, please only connect the power cable to the mains socket.*)

   Your TV set should only be connected to an AC supply. It must not be connected to a DC supply. If the plug is detached from the cable, do not, under any circumstances, connect it to a mains socket, as there is a risk of electric shock.

   Note: *The figures are for representation only, the location of power socket of the television might differ depending on the model.*



3. Connect an outside aerial to the **ANTENNA IN** socket at the back of the TV set.

   The aerial socket (75 OHM - VHF / UHF / cable) can be used for connecting an external aerial or other equipment fitted.

   Note: *If you want to receive the signal from your cable or cable box, please connect a coaxial cable to the* ***ANTENNA IN*** *socket at the back of the TV set.*

4. When powered on, the TV will be turned on directly or be in standby mode.

   If the power indicator lights up, the TV set is in standby mode. Press the ⏻ button on the remote control or on the TV set to turn on the TV.

Switching Off

To put the TV set into standby mode, press the ⏻ button on the remote control. The TV set remains powered up, but with low energy consumption.

To switch off the TV set, unplug the mains socket from the mains outlet.

Accessing Channels

Using the numeric buttons: press the corresponding numeric buttons on the remote control to access the channels.

Using the P+/-buttons: press the **P +/-**buttons on the remote control to scroll through the channels.

Using the button: press to display the virtual remote control keyboard, then you can use the numeric buttons or the **List** button to operate accordingly.

Watching Connected Devices

Press on the remote control to display the source list. Press ▲/▼ to select **TV** or other input sources and press **OK** to confirm.

You can also press on the remote control to display the homepage, press ▲/◄/► to move the cursor to the **(Inputs)** area on the right top of the screen, and press **OK** to enter. Then press ▲/▼ and **OK** to select the input source.

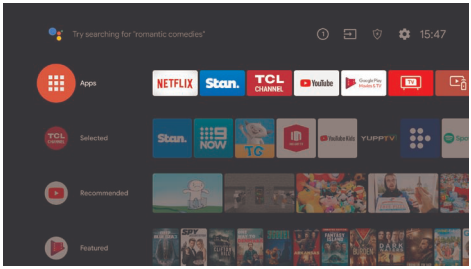
Adjusting Volume

Volume control: press the +/— buttons on the remote control or the corresponding buttons on the TV set to increase or decrease the volume.

Sound mute: press the button to temporarily mute the sound. Press this button again or the button to restore the sound.

Accessing Smart TV Homepage

Allows you to enjoy Internet Applications (Apps) and specially adapted Internet websites, and perform system settings for your TV. You can make controlling with the TV remote control.



WARNING:

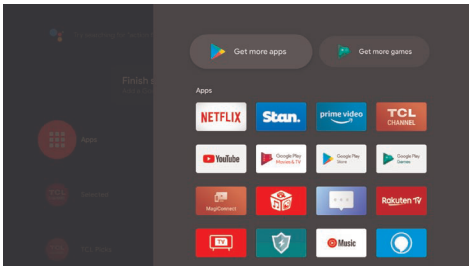
- Configure the network settings before using **Smart TV applications**.
- Slow responses and/or interruptions may occur, depending on your network conditions.
- If you experience a problem using an application, please contact the content provider.
- According to circumstances of the content provider, an application's updates or the application itself may be discontinued.
- Depending on your country's regulations, some applications may have limited service or not be supported.
- Changes in application content may be made without prior notice by the service provider.

1. Press on the remote control to display the Smart TV homepage.
2. Press ▲/▼/◄/► and **OK** to enter the desired apps, functions or settings.
3. Press ← to return to the homepage.
4. To exit the homepage, press ▲/◄/► to move the cursor to the **(Inputs)** area on the right top of the screen, press **OK** to enter and then press ▲/▼ and **OK** to select your desired input source.

Note: *Since the connection with Internet takes time, it's recommended that you wait a few minutes to use the Smart TV feature after activation of TV from standby.*

Accessing Google Play

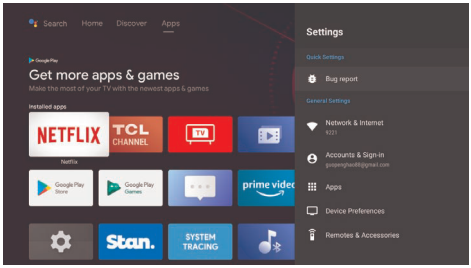
Google Play is your entertainment unbound. It brings together all of the entertainment you love and helps you explore it in new ways, anytime, anywhere. We've brought the magic of Google to music, movies, TV, books, magazines, apps and games, so you get more from your content every day.



1. Press on the remote control to display the Smart TV homepage.
2. Press ▲/▼/◄/► to select the **Apps**, and press **OK** to enter. Then press ▲/▼/◄/► and **OK** to enter the desired apps.
3. Press ← to return to the homepage.

Using Advanced System Settings Menu

Allows you to not only adjust device settings, such as Network & Internet, Accounts & Sign-In and Apps, etc., but also set preferences.



1. Press ⌂ on the remote control to display the Smart TV homepage.
2. Press ▲/◄/► to move the cursor to ⚙**(Settings)** on the right top of the screen and press **OK** to enter the system settings.
3. Press ▲/▼ to choose the items and press **OK** to enter.
4. Press ← to return to previous interface.

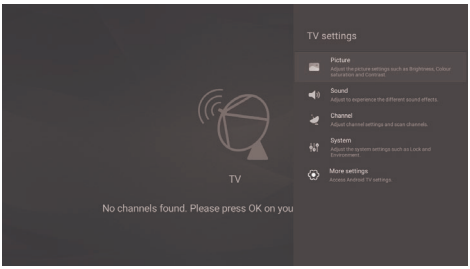
Using Quick Start Function

It enables you to turn on your TV faster from standby mode than turning this function off, but it will also increase standby power consumption.

1. Press ⌂ on the remote control to display the homepage, Press ▲/◄/► to select ⚙**(Settings) > Device Preferences > Quick start > Enable quick start** and press **OK** to toggle between on and off.
2. Press ← to return to previous interface.

Using TV Settings Menu

Allows you to adjust TV settings, such as picture and sound.



1. Press ⚙ on the remote control to display the TV settings menu.
2. Press ▲/▼ to select the desired item, then press **OK/►** to enter the corresponding submenu.
3. In submenus, press ▲/▼ to select menu options, then press **OK/►** to enter the option list or the corresponding submenu, or press **OK** to toggle on or off, or press ◄/► to adjust the setting.
4. Press ← to return to the previous menu.

Note:*You can also press ≡ on the remote control, select* ***TV settings*** *(if available) and press* **OK** *to enter the TV settings menu. Some options may not be available for certain signal sources.*

Installing Channels

This section describes how to search and store channels automatically. This may be done in either of the cases below:

- you are prompted that there are no channels in TV mode;
- you want to update your channels.

1. In TV mode, press ⚙ on the remote control and select **Channels > Channel Scan**. Press **OK/►** to enter.
2. The TV installs and arranges channels according to your country or region. Press ▲/▼ to select **Country/Region**, and press **OK/►** to enter. Enter the default password **1234** or your own password in case you have changed the password in the **System > Parental Controls** menu. Press ▲/▼ to select your country or region and press **OK** to confirm.
3. Press ▲/▼ to select **Scan Automatically** and press **OK/►** to enter.
4. Press ▲/▼ to select **Channel Type** and press ◄/► to select **Digital**, **Analog** or **Digital & Analog**.
5. After configuration is completed, press ▼ to select **Search** and press **OK** to start scanning channels.
6. The channel search may take a few minutes. After the automatic search, channels are arranged in a preset order. If you wish to hide or move channels, press ⚙ on the remote control, select **Channels** > **Channel Organizer** and press **OK/►** to enter.

Note: *If the channel search retrieved only the analogue channels it could be caused by poor broadcasting and therefore is not covered by manufacturer warranty. Manufacturers cannot be held responsible for lack of or poor broadcasting in some areas.*

Using Subtitles

You can enable subtitles for each TV channel. Subtitles are broadcast via Teletext or DVB-T digital broadcasts. With digital broadcasts, you have the additional option of selecting a preferred subtitle language.

Notes:

- ***Subtitle*** *can also be enabled by pressing* 123 *button on the remote control to display the virtual remote control keyboard and select* ***Subtitle*** *directly.*
- *Some options are available only when* ***Subtitle*** *is set to on.*

Turning On/Off Subtitles

1. Press ⚙ on the remote control, select **Channels > Subtitle** and press **OK/►** to enter.
2. Select the **Subtitle** option, and press **OK** to toggle between on or off.
3. Press ← to return to previous interface.

Enabling Subtitle Languages on Digital TV Channels

1. Press ⚙ on the remote control, select **Channels > Subtitle > Digital Subtitle Language 1st** and press **OK/►** to enter.
2. Press ▲/▼ to select a subtitle language as your preferred language and press **OK** to confirm.
3. Press ▲/▼ to select **Digital Subtitle Language 2nd** and press **OK/►** to enter.
4. Press ▲/▼ to select a secondary subtitle language and press **OK** to confirm.
5. Press ← to return to previous interface.

Selecting a Subtitle Type on Digital TV Channels

1. Press ⚙ on the remote control, select **Channels > Subtitle > Subtitle Type** and press **OK/►** to enter.
2. Press ▲/▼ to select a subtitle type and press **OK** to confirm. You can select **Hearing Impaired** to display the hearing impaired subtitles with your selected language.
3. Press ← to return to previous interface.

Using Teletext

Selecting Decoding Page Language

1. Press ⚙ on the remote control, select **Channels > Teletext > Decoding Page Language** and press **OK/►** to enter.
2. Press ▲/▼ to select a proper type of language in which Teletext will display and press **OK** to confirm.
3. Press ← to return to previous interface.

Digital Teletext Language

On digital TV channels, depending on the broadcaster, you may be able to enjoy a service with multiple initial Teletext pages in different languages. This function allows you to select an available language as primary language, which relates to different initial Teletext pages.

1. Press ⚙ on the remote control, select **Channels > Teletext > Digital Teletext Language** and press **OK/►** to enter.
2. Press ▲/▼ to select a language and press **OK** to confirm.
3. Press ← to return to previous interface.

Network Wake Up

This function allows you to turn on your TV from standby mode via a network. To use this function, please make sure:

1. Your TV is connected to an effective home network;
2. The desired controller, such as a smartphone, is connected to the same network as your TV;
3. An app which supports network waking up function, such as YouTube, has been installed into the controller;
4. **Networked standby** is set to on in the **Network & Internet** menu under homepage. Press ⌂ on the remote control, select ⚙ **Settings>More Settings> Network&Internet** , use ▼ to select **Networked standby** and press **OK** to activate it.

When the TV is in networked standby mode, you can use the app to wake up the TV remotely.

Notes:

- *This feature is disabled if you press and hold the ⏻ button on the remote control and confirm to shut the TV down*
- *Before using the feature of network wake up, make sure ⚙(Settings) >More Settings>Device Preferences > **Quick start > Enable quick start** is set to on.*

Consumer Electronic Control (CEC)

Use this function to search for CEC devices connected to the HDMI sockets in your TV and enable auto power on and auto standby between the TV and CEC devices.

Enabling or Disabling CEC

1. Press ⚙ on the remote control, select **System > Control Other Devices (CEC)** and press **OK/►** to enter.
2. Select the **HDMI Control** option, and press **OK** to toggle between on or off.
3. Press ← to return to previous interface.

Using Auto Power On

Enables the TV to automatically power on when you power on a CEC device (e.g. DVD) with the device's remote. Press **OK** to turn it on to enable this function.

Using Auto Standby

Enables all CEC devices to automatically go to the standby mode when you turn off the TV with the TV remote. Press **OK** to turn it on to enable this function.

Note: *The CEC functions depend on the devices connected and it is possible that some devices may not interoperate correctly when connected to this TV. The user manual or the manufacturer of the problematic devices should be consulted for further information.*

HbbTV

HbbTV (Hybrid broadcast broadband TV) is a service offered by certain broadcasters and available only on some digital TV channels. HbbTV delivers interactive television over broadband Internet. These interactive features are added to and enrich the normal digital programs, and include services such as digital teletext, electronic program guide, games, voting, specific information related to the current program, interactive advertising, information magazines, catch-up TV, etc. To use HbbTV, please ensure your TV is connected to Internet and HbbTV is switched on.

Notes:

- *HbbTV services are broadcast- or country-dependent and may be unavailable in your area.*
- *You cannot download files to your TV with HbbTV function.*
- *Application provider or broadcasting related conditions may cause an HbbTV application to be unavailable momentarily.*
- *To access HbbTV applications, you must connect your TV to the Internet via a broadband link. HbbTV applications may not work correctly in case of network related issues.*

HbbTV Access

1. Press ⚙ on the remote control, select **System > HbbTV Settings** and press **OK/►** to enter.
2. Press **OK** to turn it on.
3. When you tune to a digital TV channel that offers HbbTV, this will be signaled to you by an on-screen indication (generally a red button, but other colour buttons may also be used). Press the indicated colour button to open the interactive pages.
4. Use ▲/▼/◄/► and the colour buttons to navigate through the HbbTV pages and press **OK** to confirm.

HbbTV Deactivation

To avoid disturbances that may be caused by HbbTV broadcasting tests, you can turn off the HbbTV function:

1. Press ⚙ on the remote control, select **System > HbbTV Settings** and press **OK/►** to enter.
2. Press **OK** to turn it off to disable it.

Google Cast

Google Cast™ lets you cast your favorite videos, games, and apps from your mobile device, in full quality, to your TV. Just one tap of the Cast button on your Android or iOS screen is all you need to supersize the things you love. Cast your content then continue browsing on your phone or tablet.

Using EPG (Electronic Program Guide)

EPG is an on-screen guide that displays scheduled digital TV programs. You can navigate, select and view programs.

Note: *The DTV EPG does not require an internet connection.To use the DTV EPG, HbbTV must be set to off. When HbbTV is set to on, then it will enter the HbbTV EPG directly. Please refer to " **HbbTV** " part of this manual for assistance to set HbbTV to on or off.*

1. Press ⚙ on the remote control, select **Channels > EPG** and press **OK/►** to enter, or press **GUIDE** directly *(if available)* on the remote control, the **Program Guide** menu will appear, which allows you to get information about the current or next program playing on each channel. Navigate through the different programs using the ▲/▼/◄/► buttons on the remote control.
2. Use the related buttons shown at the bottom of the screen to view EPG.
   - **Filter:** Program guide filter for digital TV programs.
     - Press ☰ to display the type list of the program.
     - Navigate through the different types using the **Up/Down** buttons on the remote control.
     - Select one or more types, which you want to highlight from the type list, press **OK** to select or deselect. A checkmark will appear to the right of the type when selected.

- **Custom Schedule:** Press **Up/Down** to select a program, then press the **RED** button to set the schedule, press **OK** to enter **Schedule Reminder**.
- **Select Date:** Press the **GREEN** button to select date.
- **Reminders:** Press the **YELLOW** button to view your schedule list.

3. Press ← to exit EPG.

Bluetooth Function

Bluetooth® is a wireless technology standard for exchanging data over short distance between Bluetooth devices. You can connect Bluetooth audio device, mouse or keyboard via the TV.

1. Press ⌂ on the remote control to display the homepage, Press ▲/◄/► to select ⚙**(Settings) > More Settings > Remotes & Accessories** and press **OK** to enter.
2. Select **Add Accessory** and press **OK** to enter. The TV will search nearby Bluetooth devices automatically.
3. Select an available device, press **OK** and follow the guides on the screen to connect it.

Note: *Bluetooth technology (if available in your TV) uses 2.4GHz frequency thus close proximity to WiFi access points, routers or microwave ovens might interfere with Bluetooth audio streaming. If you face interruptions in audio reception, you should restart your Bluetooth device to find frequency with less interferences and if you continue to face issues you should move closer to TV or increase space between TV and source of interferences.*

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Freeview

Never miss a thing with freeview!
Find out what's on now, next or over the next 7 days with the easy to use TV guide.
Looking for your favourite show? Use Search for quick access to all your favourite on demand from ABC iview, SBS On Demand, 7+, 9Now and 10 Play.
All in one place, all for free.

Netflix Settings

Netflix provides on-demand movies and TV shows delivered via the Internet. Netflix is available in certain countries.Unlimited membership is required. More information can be found at www.netflix.com <http://www.netflix.com/>.
Note: *You can directly access Netflix via clicking the **Netflix** button on the remote control.*

HDR Playback

Your TV supports HDR (High Dynamic Range) up to a resolution of 1920 x 1080. HDR can be experienced with streaming content like Netflix or via USB playback with supported video files. HDR will work on 1920 x 1080 resolution via USB and streaming, and with compatible HDMI 1.4a devices.

Password in Parental Controls

- The default password is 1234. You can change it to a new one.
- The super password is 0423. If you forget your code, enter the super password to override any existing codes.

Reset Shop

Allows you to reset the TV to factory default settings.

1. Press ⌂ on the remote control to display the homepage, Press ▲/◄/► to select ⚙**(Settings) > Device Preferences > Reset** and press **OK** to enter.
2. Press ▲/▼ to select **Factory Reset** and press **OK** to enter. Then select **Erase Everything** and press **OK** to confirm.
3. Enter 1234 or the PIN according to the on-screen prompt.
4. Select **OK** and press **OK** to confirm.
5. The **Initial setup** wizard appears. Follow the instructions in the section **Initial setup**.

Problems & Solutions

Note: *Problems & solutions 1 to 2 are for the TV models which have network functions, so users of non-connected TV models can disregard them.*

1. Fail to link to the network.

- Check if your TV is connected with the network;
- Reboot your TV;
- Consult your internet service provider, to confirm if access of your router is supported. Refer to the operation manual of your router, and activate its DHCP function after linking the network to your TV.
- Make sure your TV is connected to a router, and make sure your router is powered on. Check that your router/modem has an internet connection, and that your Ethernet cables/wireless connection is OK. Test your connection with a computer to make sure it is OK. Should the problem persist, contact customer service.
- Check if TV system time is correct or not. Sometimes TV system time is synchronized to the wrong time from abnormal broadcast signal. In this case, please set system time manually.

2. The video could not be played smoothly.

- Videos from your USB flash drive --- It may be caused by abnormal data transmission, or its code rate is far beyond the supported formats of this TV set.
- Videos downloaded from internet, or online videos.
  a. It may be caused by the lower bandwidth of your network. A high network speed is required to handle online videos.
  b. Peak internet usage times may affect the bandwidth.
  c. Check if any other computers on the same network are also operating, as they may be using up bandwidth. Especially if they are downloading or playing online videos.
  d. The video may not be smooth itself, it is not the problem of your TV or network.

3. When two portable hard drives are connected with the TV at the same time, they will not be recognized sometimes.

- All portable hard drives consume a lot of power, which may result in power supply problems. We recommend inserting only one hard drive, or a low power consumption portable hard drive.

4. The video from a portable hard drive (USB) is playing with no sound.

- The audio format of the video in your portable hard drive is not supported by the TV player.

5. Some videos fail to play.

- The formats of the videos may not be supported by the TV, especially videos shot by certain kinds of cameras, generally with their private protocol of formats, which are not compatible with your TV.

6. Video stops playing midway.

- Mistakes may occur when videos are copied or compressed, so they may automatically stop playing during playback.

7. What should I pay attention to, when I do software updating?

- No power cuts when software updating;
- Avoid any operations with your remote control when software updating;
- Depending on your internet connection speed, the software updating process may take some time.

8. There are no distinct changes of TV interface after software updating.

- Under certain conditions, software updating may not only update or add new functions but also improve the performance of the TV set, without distinct changes of interface. Also, there may be no changes to the user interface at all.

9. What should I do when software updating process stops due to a sudden power-off?

- If you do software updating by USB, do not pluck the USB drive from your TV, and restart your TV to continue software updating; If you do software updating by Network, also restart your TV and check if it is functioning correctly.

10. With a USB device being inserted into the TV in advance, I am prompted that no USB devices are detected after I access Media, why?

- There may be something wrong with your portable hard drive(s), damaged or with low voltage. It's recommended to provide an additional power supply to the hard drive(s).

11. External device cannot be recognized.

- Some external devices (e.g. webcam, smart phone, tablet, game handle, and external wireless adapter) may not be compatible with the TV and cannot be supported for certain functions (wireless display, gesture control, face recognition, if any). Please try a similar device. If it does not work, contact your local dealer.

Troubleshooting

Most problems you encounter with your TV can be corrected by consulting the following troubleshooting list.

No picture, no sound
1. Check if the fuse or circuit breaker is working.
2. Plug another electrical device into the outlet to make sure it is working or turned on.
3. Power plug is in a bad contact with the outlet.
4. Check the signal source.

No colour
1. Change the colour system.
2. Adjust the saturation.
3. Try another channel. Black-white program may be received.

Remote control does not work
1. Change the batteries.
2. Batteries are not installed correctly.
3. Main power is not connected.

No picture, normal sound
1. Adjust the brightness and contrast.
2. Broadcasting failure may happen.

Normal picture, no sound
1. Press the VOLUME UP button to increase volume.
2. Volume is set to mute, press the **Mute** button to restore sound.
3. Change the sound system.
4. Broadcasting failure may happen.

Unorderly ripples on the picture
It is usually caused by local interference, such as cars, daylight lamps and hair driers. Adjust the antenna to minimize the interference.

Snowy dots and interference
If the antenna is located in the fringe area of a television signal where the signal is weak, the picture may be marred by dots. When the signal is extremely weak, it may be necessary to install a special antenna to improve the reception.

1. Adjust the position and orientation of the indoor/outdoor antenna.
2. Check the connection of antenna.
3. Fine tune the channel.
4. Try another channel. Broadcasting failure may happen.

Ignition
Black spots or horizontal streaks appear, or the picture flutters or drifts. This is usually caused by interference from car ignition system, neon lamps, electric drills, or other electrical appliance.

Ghost
Ghosts are caused by the television signal following two paths. One is the direct path, the other is reflected from tall buildings, hills, or other objects. Changing the direction
or position of the antenna may improve the reception.

Radio frequency interference
This interference produces moving ripples or diagonal streaks, and in some case, loss of contrast in the picture. Find out and remove the radio interference source.

**To bring you better visual experience, please remove all labels, if any, from TV front panel and screen before use.*

**Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance. Product design and specifications may be changed without notice.*

Legal Statement

[Legal Statement] of manufacturer of this TV set

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